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Application No. 10/002,745
Response to Office Action

Customer No. 01933

Attorney Docket No. 01703/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO

Serial No. : 10/002,745

Filed : November 2, 2001

For : TECHNICAL SUPPORT SYSTEM

Art Unit : 2153

Examiner : Philip J. Chea

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

This is responsive to the Office Action mailed
January 14, 2005, the term for response to which expires on
April 14, 2005.

Amendments to the Drawings are described on page 2 of this
paper.

Amendments to the Claims are set forth in the listing of
claims which begins on page 3 of this paper. Claims 1-6 are
amended, and claims 7-20 are added.

Remarks begin on page 10 of this paper.

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Date of Deposit: April 14, 2005

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N. Sahadeo

Nalini P. Sahadeo

In the event that this Paper is
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petition for extension of time is
not filed concurrently herewith,
please consider this as a Petition
for the requisite extension of
time, and to the extent not
tendered by any form PTO-2038
which may be attached hereto,
authorization to charge the
extension fee, or any other fee
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Paper to Account No. 06-1378.